Entity Change Management

1. Start
   - Create Change Request
     - Requestor: P1, T1, D1, D2, D3
     - Review failure of change request
       - Approver: P1, P2, P3, D2

2. Approval
   - Approve/Deny
     - Approve: P2, T1, D1, D2
     - Deny:
       - P2: T1, D1, D2

3. Testing
   - Testing: P1, T3
     - Fail:
       - P1, T3
     - Pass:
       - P3, T1, D3

4. Deployment
   - Deploy: P3, T1, D3
     - Pass:
       - Document: P3, D2, D4, D5, D6
       - End

5. Internal Controls
   - Tools:
     - T1: Change Management Database
     - T2: Asset List update
     - T3: Testing Environment
   - People:
     - P1: Requestor – Department Personnel A, B, or C
     - P2: Approver – Manager Department A or B
     - P3: Deployment – System Admin. from Department A, B or C
   - Documents:
     - D1: Change Management Policy
     - D2: Change Management Process
     - D3: Device Change Guide v1.0
     - D4: Baseline Update process
     - D5: Ports and Services Verification update process
     - D6: Security controls verification process
   - Applicable Standard/Requirement:
     - R1: Requirement R1 of CIP-010-5
     - R2: Requirement R2 of CIP-010-5