August 29, 2011

TO WHOMSOEVER IT MAY CONCERN

Dear Sir/Madam,

Ref: Running AntiVirus software on NetApp Data ONTAP

1. Data ONTAP is a proprietary operating system, hence it not a general purpose operating system.

2. The only applications allowed to run inside the Data ONTAP are NetApp operating system related software. No 3rd party general applications can be run inside Data ONTAP.

3. Today, there is no AV software running inside of Data ONTAP, because it is a proprietary operating system. Therefore, there are no signature files related to Data ONTAP.

4. User Data stored inside our filer are scanned via external AV software.

If you have any questions, please feel free to contact NetApp Product Management team.

Sincerely,

[Signature]

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