## Regional Insights or NERC Lessons Learned Reviewed

<table>
<thead>
<tr>
<th>Lessons Learned 20180801</th>
<th>Description: Loss of Substation Data Circuits to SCADA</th>
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**Describe Area of Concern Addressed:**

When performing work to transfer critical data circuits between primary and alternate control centers it is recommended to plan and perform this work in a phased approach and during hours when critical technical staff are available. Planning and performing the work in a phased approach can help to mitigate the impact and risk.

**TF/ WG Action Taken (if any):**

Reviewed the incident and we have determined that actions taken by the entity were appropriate.

**Identify Similar Experience (if applicable):**

As part of best practices it is recommended that entities continue to review and update their recovery plans periodically as required in order to include recent lessons learned.

**State Any Supplemental Insights:**

No changes to guidelines are required.

**As a result of this review, has a Reliability Gap Identified in a NERC Standard or an NPCC Criterion or Guideline?**

No Gaps Identified.

**Where additional specificity can be added to existing NPCC Guidelines or Criteria, Cite reference and propose addition or change:**

No changes to guidelines are required.