

SOFTWARE HOUSE

A Tyco International Company

Software House
6 Technology Park Drive
Westford, MA 01886-3140

Tele: 978 577 4000
Fax: 978 577 4392
www.swhouse.com

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Subject: Software House Access Control Panels
Account Management

This letter will provide information on the account management security features of the iSTAR and apC access controllers from Software House.

The iSTAR family of controllers (iSTAR, iSTAR Pro, iSTAR eX, iSTAR Edge) and the apC family of controllers (apC/8X and apC/L) are dedicated to providing access control functionality. They are microprocessor-based embedded controllers, and are purpose-built for access control. They communicate with a front-end software package, either the C•CURE 800 or C•CURE 9000, for alarm management and cardholder administration.

All user accounts for system operation are held at the front-end level – user accounts and passwords are not created at the panel level, nor are they used at the panel level. There are no default accounts or passwords that exist at the panel level. On the iSTAR controllers we do provide a read-only web page for diagnostics, but that page may be disabled if required.

Please let me know if you have any specific questions.

Regards,



Rick Focke
Product Manager, Software House
Email rfocke@tycoint.com